



HARD CARD FAQ'S

What does a hard card get us?

A hard card will work as your pass into any round. Once you receive your hard cards, you will not be required to enter your details in the registration form.

Do hard cards cost money?

No! However, as per the terms and conditions, you must be a series riders and if a card is lost or damaged a replacement for the remainder of the season will incur a cost of \$50.

How many hard cards can I get?

- MX1 x 4 (1 rider, 3 support crew)
- MX2 x 4 (1 rider, 3 support crew)
- MX3 x 3 (1 rider, 2 support crew)
- MXW x 3 (1 rider, 2 support crew)

What rounds can I use my hard card?

The series hard card is your ticket for all rounds.

I don't want to use all my available hard cards as I am unsure if some of my team are going to each round?

That is okay! This year the tickets are not linked to an individual. They are linked to your team; therefore, you can use them for different people at different rounds. This year, if teams request hard cards, they will be issued the full entitlement, there isn't an option to split between hard cards and round only passes.

I have changed my mind and would like to receive hard cards, but have already filled out the team registration for the round, can I still apply for hard cards?

Yes, but there is a deadline of the Sunday before race week.

Where can I pick up my hard cards?

Head to the race admin (MA/PROMX Truck) on Saturday when you sign on at Round 1. Alternatively, you can arrange to pick your hard cards at the front gate of each round.

Can someone else pick my hard card up for me?

Yes, but they must fill in and sign a form at time of collection.

One of my team unexpectedly cannot attend any more rounds for the remainder of the ProMX season, do I need to transfer the card?

Hard cards are not linked to an individual this year; therefore you can give the hard card to another team member with no issues.

I have lost or damaged my card, what do I do?

We can replace your card as per the signed terms and conditions. This will come at a charge of \$50. Please contact events3@ma.org.au

Question not answered here?

Please do not hesitate to get in touch with the ProMX team at events3@ma.org.au